

Performance Indicators

Activity	1999 Actual	2000 Estimated	2001 Proposed
Cash Management			
Investment Requests	16,927	15,000	16,000
Investment Purchases	1,841	1,750	2,100
Bond Issues closed	35	25	20
Cash Transmittals Received	23,130	23,918	24,000
Tax Statements Processed	25,683	25,000	30,000
Avg Investment Balance (in millions of \$)	\$2,880	\$2,400	\$2,400
Property Tax Section			
Seg/Merg Cancel/Supple Change Orders	24,000	24,000	24,000
Taxpayer Inquiries per day	500	500	525
Refunds	8,000	10,000	9,000
Telephone Calls % Answered	75%	80%	80%
Mail & Remittance Processing Section			
Tax Collections	\$1,832,799,412	\$1,996,100,000	\$2,000,000,000
Pieces Mailed	497,026	500,000	530,000
Name and Address Changes	50,215	50,000	50,000
Tax Accounts Billed	648,181	645,585	648,000
% Same Day Deposit	90%	85%	85%
Optically Scanned Payments	743,865	748,000	748,000
Senior Financial Analyst			
Defeasance of Bonds/Interest Savings		616,600	616,600
Procurement Section ARMS			
Purchase requisitions	10,988	11,700	12,000
Purchase orders issued	15,247	12,200	15,000
Contracts processed	4,162	7,500	8,000
Encumbrances processed	428,824,901	550,000,000	550,000,000
Contracts Section			
Construction Contract Value	97 / \$116M	200 / \$75M	150 / \$100M
Small Works Construction Value	26 / \$2M	100 / \$5M	75 / \$5M
A/E Contract Value	41 / \$43.5M	100 / \$20M	75 / \$20M
Other Professional Consulting	12 / \$14.5M	20 / \$2M	15 / \$15M
Financial Management Division			
Accounts Receivable Invoices & Notices Issu	253,938	260,000	260,000
Accounts Payable Warrants Issued	323,817	345,000	340,000
Payroll Warrants Issued	416,193	387,000	385,000
Collection Enforcement \$ Collected	4,026,783	3,700,000	3,800,000